



April 16, 2020

**For Immediate Release
Office of the Mayor
Pine Bluff, AR**

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Please share this additional public safety information that was received from Entergy that our citizens should know as we recover from the extensive power outage.

Entergy Shares Helpful Safety Tips

As with any weather event, please be mindful of the following safety tips:

1. Live wires can be deadly. Stay away from downed power lines. Call 1-800-9OUTAGE or 1-800-968-8243 to report downed or dangling power lines, poles or other damaged equipment.
2. Do not trim trees or remove debris on or near downed power lines. Only power company crews or their contractors should remove trees or limbs touching power lines.
3. Keep away from the immediate areas where crews are working. There is always the danger of moving equipment and the possibility of construction materials or limbs or overhead wires falling to the ground.
4. If you plan on using a generator for temporary power, get a licensed electrician and disconnect from the utility electric system before hooking up to your main electric panel.
5. Do not run a generator in a confined space without adequate ventilation.
6. Turn off any electrical appliances that can easily be turned to the off position until power is restored.

We want to keep you informed and in control. The best way to get information about outages is via Entergy's View Outage application on www.energy.com:

1. Download our app for your smartphone at energy.com/app or visit energystormcenter.com to stay informed on our restoration progress.
2. Sign up for text alerts. From your cellphone, text R E G to 368374, or visit energytext.com.