



Residential Drainage Improvements Policies & Procedures

05/01/18

The City of Pine Bluff Street Department will assist citizens with drainage improvements by setting culverts free of charge after the following guidelines are met:

- Residents must call (870) 543-5140 or come by the Pine Bluff Street Department which is located at 1300 Ohio Street in Pine Bluff between the hours of 8:00 a.m. and 3:00 p.m., Monday thru Friday, and provide the City with the following information:
- Name and phone number of resident
- Address where culverts are to be installed
- Total number of feet of culverts to be installed
- Residents are also responsible for clearly marking with stakes the location culverts are to be set.

After the above information has been received, it will be reviewed by the Director of the Street Department.

We will contact you with information regarding the size of culverts that should be purchased. Please do not purchase and have culverts delivered to your property until you are contacted by the Street Department.

After the culverts have been delivered to your property, contact the Street Department at 870-543-5140 and a work order will be generated to install the culverts. Also, Arkansas One-Call will be contacted to check for underground utilities.

The City will have up to 2 weeks, weather permitting, to set the culverts. If you desire to have your culverts installed any sooner than indicated, it will be your responsibility to hire a contractor and it will be done at the property owner's expense.

The City will cover the pipes with SB2 up to 24 feet during the installation only.